

Role Description: Clinical Associate

Do you appreciate the value of keeping up to date with knowledge and skills needed to provide good quality care to patients in primary care? Are you a practising clinician who seeks to understand the challenges faced by healthcare workers around the world in delivering healthcare and can innovate on how these can be overcome to strengthen health systems in primary care? Can you support healthcare workers like you to improve their knowledge, skills and confidence in looking after patients?

The Role

If you answered YES to any or all of these questions, then this freelance role could be for you!

Associates who are confident working in complex environments, are flexible, and can manage juggling priorities at short notice, will be rewarded with the opportunity to work with incredible, dedicated healthcare teams around the world, helping to improve healthcare in a variety of sometimes challenging settings.

The nature of PCI's work has changed over the past two years as pandemic restrictions have led us to shift our work online and to remote delivery methods alongside our partners including the UNHCR, WHO and the National University of Mexico. Building on a successful digital transformation, we are now seeking new Clinical Associates to contribute to a range of initiatives for strengthening primary healthcare worker capacity for healthcare delivery.

This could include roles as:

- **Content writer:** developing digital learning materials; written content (both clinical and programmatic) as well as development of creative media (such as video)
- **Facilitator:** providing remote support to healthcare workers through online workshops, distance mentoring, and online fora
- **Advisor:** collaborating with partners to develop intervention models for the strengthening of primary healthcare systems as well as formulating policy and strategy for enhanced health care worker capacity.

Experience of primary healthcare delivery in low- and middle-income settings in addition to a sound clinical background is essential. You will be driven by a passion for mutual learning, enriching shared experiences and fostering long-term relationships defined by a desire to see sustainable improvements in healthcare provision.

Assigned to work on a project-by-project basis, either as a project Team Leader or as a team member, you will work alongside other PCI Associates and colleagues on an ad hoc basis on projects that could span weeks to months. This role will therefore suit those who are developing portfolio careers.

Currently all work is expected to be delivered remotely and you will work from home. There may be opportunities in the future to travel internationally to work on projects for which face to face training and/or consultancy work may be needed.

We are particularly interested to hear from qualified candidates living and working in LMICs.

We are also particularly keen to hear from those who are fluent (and confident to deliver online workshops) in Arabic, as well as those who are fluent in French, Spanish or Portuguese in addition to English.

Full induction and training will be given, but a familiarity with digital platforms such as Zoom will be required. Associates are paid a fixed fee per project assignment which roughly equates to £250-300 per day on most projects.

Essential Selection Criteria

1. You must be either a qualified clinician – a doctor, a nurse, physician’s assistant, clinical officer or other professionally trained health care worker currently in primary care practice with at least 5 years’ experience of direct patient care in primary care
OR have a recognised specialist certification in family medicine / general practice / primary care with a minimum of three years post-specialisation experience
OR be an experienced health-systems strengthening practitioner with direct experience of primary health care policy and practice
2. Demonstrable ability to transfer knowledge, skills and confidence in ways that are contextually and culturally relevant to remote audiences (for example via digital learning).
3. Experience in writing educational content, teaching / facilitating and on the job mentorship of other health professionals.
4. Experience in the management of chronic diseases especially non-communicable diseases (NCDs) in primary care
5. Experience in the population health management approaches in primary care especially for improving health outcomes for people living with chronic diseases including NCDs

All applicants must also have:

1. Experience of living/having lived and working/having worked in a primary care setting in at least one or more low- and middle-income countries for at least six months
2. Excellent inter-personal and team working skills, flexibility, pragmatism and diplomacy
3. Experience of working in cross-cultural settings within own country and in other countries
4. Fluent spoken and written English
5. Digital literacy and can-do attitude with regards to use of digital communications platforms (such as Zoom)

Desirable Selection Criteria

1. Post-graduation qualification in public health / health management / HSS / global health
2. Ability to write and communicate fluently in Arabic, French, Spanish or Portuguese
3. Experience of delivering Training of Trainers’ courses, coaching/mentoring, or consulting
4. Experience of developing medical e-learning (particularly as a writer/developer)
5. Experience of designing/advising on models of care at primary care level, or at national level
6. Experience of leading or implementing healthcare projects in low resource settings
7. Experience of building and managing relations with partner organisations remotely

How to Apply

To apply for this role, please send all of the following to clinical.selection@pci-360.com

- Your CV
- A short cover letter outlining why you are interested in the role and what you feel you could bring to PCI
- A short sample of your writing or teaching work – this could be a report, a slide set from a training session, a video of you leading a training session or a link to some online learning that you were involved in developing. Please include a brief introduction on why the work was commissioned, by whom and how the objectives for the work were met.

Please note that we will be reviewing applications on a rolling basis and regret we are unable to write to every applicant personally. We will be in touch if we wish to discuss an opportunity with you.

Data Protection Statement

PCI complies with the General Data Protection Regulations and as such takes the protection of your data very seriously.

If you are applying for a position with us then you will have a reasonable expectation of us processing your data in order to assess your application, and we will have a contractual obligation to you to do so.

If your application is unsuccessful, we may have a legitimate interest in retaining your data on file for up to two years in case other suitable opportunities arise which we may wish to make you aware of.

You have the right to object to how we retain and process your personal information, as well as to access, correct, sometimes delete and restrict its use.

If you wish to know more about the data we retain & process for you, details on how it is used, and our lawful basis for doing so, please contact mail@pci-360.com. Our full Data Privacy Policy is available here <https://pci-360.com/privacy-policy/>